CopaAirlines
Mascotas ®

Checklist for acceptance of pets
(Customer)

Air waybill number:_____   Origin:_____   Destination:_____

Full weight (kg):_____   Dimensions:_____ x _____ x _____

- ➢ All items must be answered. Do not write "N/A" unless a box is provided for that option.
- ➢ **Any situation requiring a "NO" answer must be corrected before the pet is delivered to Copa Cargo. If not corrected, the pet will not be accepted.**
- ➢ **The pet will not be accepted by Copa Cargo if it behaves aggressively at the time of delivery.**
- ➢ Attach the Checklist with the pet's documentation.
- ➢ Copa only accepts pets up to 11 years of age. If your pet is older than 11 years, or is a brachycephalic (flat-nosed) breed, a waiver letter releasing Copa from liability will be required.

General Acceptance	Yes	N/A	No
1. Copa Airlines was contacted to make the reservation.			
2. Your pet will be delivered 3 hours before the assigned flight.			
3. The aircraft type is approved for the transporting of live animals, and the kennel is of the appropriate size for all flights on the route.			
4. For dogs and cats, the animal is at least 8 weeks old.			
5. The animal has not been tranquilized (sedated). **Note: Sedation of your pet is not permitted.**			
6. The animal is not being transported for use in fighting. **Check the list of prohibited breeds**			
7. The animal shows no signs of sickness, pre-existing condition or evidence of a recent surgery. If animal does exhibit said issues – **it will not be transported.**			

Documentation			
8. You have a valid Certificate of Good Health prepared by a veterinarian in the country of origin, dated no more than 10 days in advance, an Animal Health export permit and a vaccination record.			
9. All costs have been prepaid.			
10. If applicable, the required phytozoo sanitary process has been completed in the event the animal will pass through Panama 48 hours before being transported.			

Kennel			
11. The kennel is IATA-approved, including handles for lifting the kennel without tilting it or placing one's hands inside the kennel.			
12. The kennel has easy access for opening and removing the animal.			
13. The inside of the kennel is clean and dry, with suitable absorbent material.			
14. The kennel has been tested to determine that it is strong enough, that its closing mechanism works and that the door is secure with plastic straps.			

	Yes	N/A	No
15. The kennel is properly ventilated. **Note: Brachycephalic (flat-nosed) breeds require ventilation on all four sides.**			
16. There is enough space to allow the animal to turn around, stand, or sit in its normal position without touching the top of the kennel. If a brachycephalic (flat-nosed) breed, pet has a kennel that is one size larger than recommended size.			
17. The number of animals per kennel meets the regulatory approved limit. **Note: One adult dog or cat up to 11 years of age per kennel. Two puppies or kittens ranging from 2 to 6 months of age, similar in size, and weighing less than 20 pounds (9 kg), per kennel.**			
18. The kennel contains two special dishes for food and water that are attached to the door.			

Labels			

Note: Make sure that the labels do not cover or block any part of the ventilation of the kennel.

	Yes	N/A	No
19. The label includes the contact names, addresses, and telephone numbers of the client at the point of origin and the destination, as well as the name of the animal placed in the kennel.			
20. Orientation label (¨This side up¨) on at least two sides of kennel.			
21. The words ¨LIVE ANIMAL¨ or ¨ANIMAL VIVO¨ appear on top and at least one side of the kennel.			
22. Check that a waiver of liability letter has been signed by the customer if the pet is more than 11 years old or is a brachycephalic (flat-nosed) breed.			

Last time the pet drank water Time:_____ Date:_____

Last time the pet ate   Time:_____ Date:_____

_____
Signature of shipper

_____   _____
Time   **Date**